



## **Americans with Disabilities Act (ADA) Program ADA Coordinator and Path of Travel Requests**

### **ADA Coordinator**

The City of Pomona is committed to ensuring that people with disabilities have access to City programs and services, including legally compliant paths of travel. The City has an ADA Coordinator to serve as a liaison between members of the public and internal staff regarding requests related to access to programs and services for individuals with disabilities, including path of travel requests. The Human Resources/Risk Management Director serves as the City's ADA Coordinator, and is assisted by the Risk Manager and other City staff members. Their contact information is as follows:

**Linda Matthews, Human Resources/Risk Management Director**

or

**Chris Millard, Risk Manager**

505 S. Garey Ave.  
Pomona, CA 91769  
909-620-2291

The role of the ADA Coordinator includes the following:

- Coordinate the City's efforts to comply with the ADA;
- Serve as the point of contact with individuals with disabilities to request auxiliary aids and services, policy modifications and other accommodations, or to file a complaint or request for an ADA accommodation; and
- Investigate and resolve any complaints that the City has violated the ADA.

### **Request for Reasonable Accommodation**

Path of Travel refers to the ability of a person with a disability to be able to safely travel to access programs and services. Examples of path of travel requests include curb ramps to allow access to streets, existing sidewalks are of a reasonable width, and similar requests. You can make a request for a reasonable accommodation for path of travel by the following:

- Completing the Path of Travel ADA Requests and submitting to the ADA Coordinator, Human Resources Department, 505 S. Garey Ave., Pomona, CA 91769
- Via GovQA, the City's online reporting system  
[https://pomonaca.mycusthelp.com/webapp/rs/\(S\(ozsiqb12qtwumpxkpelg0xt\)\)/RequestOpen.aspx?sSessionID=&rqst=31](https://pomonaca.mycusthelp.com/webapp/rs/(S(ozsiqb12qtwumpxkpelg0xt))/RequestOpen.aspx?sSessionID=&rqst=31)
- Via e-mail to [linda\\_matthews@ci.pomona.ca.us](mailto:linda_matthews@ci.pomona.ca.us)
- Via phone at 909-620-2291

The ADA Coordinator and staff will work with the Public Works Department to review the path of travel request with the goal of reaching a reasonable solution. The methods above can also be used to request other reasonable accommodations to access programs and services, in addition to path of travel requests.