FOR IMMEDIATE RELEASE
February 1, 2016 – LOS ANGELES

ALISO CANYON GAS LEAK – INCIDENT UPDATE – FEBRUARY 1, 2016

Southern California Gas Company Update

SoCalGas Operations Update

SoCalGas works collaboratively with local agencies to stop the leak.

SoCalGas® successfully drilled through approximately 200' of the caprock that sits atop the storage zone, and is proceeding with drilling toward the intercept zone. This next section of drilling will be within the storage reservoir and will require greater precision with the ultimate goal of intercepting the target well at the appropriate angle and depth. The intercept point is approximately 100' from the bottom of the caprock. The company will continue to conduct ranging runs, but now at even shorter intervals to confirm the position and relationship to the target well. Each of these shorter interval drilling and ranging runs will enhance the certainty of drilling direction and position of the relief well and intercept point.

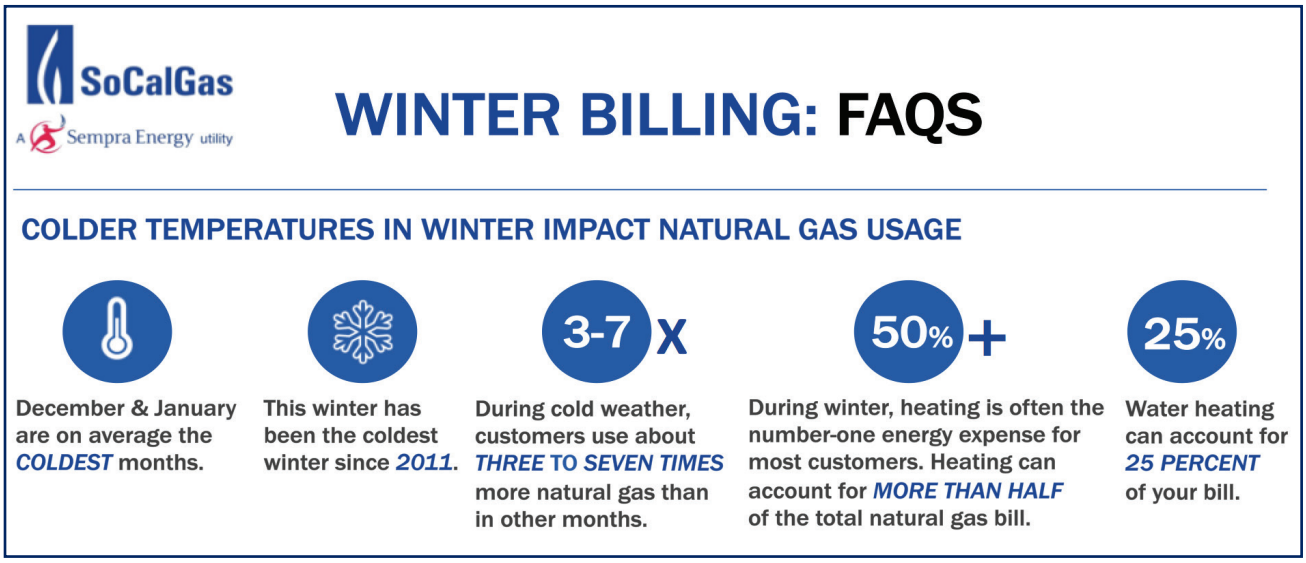
SoCalGas reports there were no issues handling the storm water runoff yesterday at the leaking well (SS-25). Relief Well #2 equipment and drill rig is being mobilized and set in place with a target date to start drilling on February 8.

High Bill Reports Not Associated with Aliso Canyon Gas Leak

SoCalGas has received inquiries from some customers concerning higher natural gas bills this winter. Higher winter bills are due to a combination of factors, but are mostly a result of November and December 2015 being the coldest since 2011. During cold snaps like this our customers tend to use more natural gas to heat their homes and water. Higher bills are not related to the Aliso Canyon natural gas leak.

SoCalGas is regulated by the California Public Utilities Commission (CPUC), and the CPUC would have to approve a request to recover costs associated with the Aliso Canyon natural gas leak. SoCalGas has made no requests for increased rates concerning Aliso Canyon.

If customers are seeing higher monthly bills, it is most likely as a result of two factors: (1) Cold Weather: This winter has been the coldest winter since 2011. Customers typically use 3-7 times more natural gas than other months. (2) Higher consumption may lead to a higher tiered rate. (3) Some SoCalGas customer bills were based on a longer billing cycle of 35 days, this can increase your bill by up to 30%. Visit www.socalgas.com/winter for tips on lowering your gas bill.



We are happy to help customers who would like a better understanding of their bills. We encourage customers to log into "My Account" at www.socalgas.com or go onto https://www.socalgas.com/pay-bill/understanding-your-bill/how-to-read-your-bill to find additional information. Customers can also call SoCalGas residential support center at 1-800-427-2200 for additional support.

SoCalGas Recognizes the Impact on the Community

We're working every day to address concerns of members of the community, whether they've chosen to take advantage of our temporary housing accommodations or have remained in Porter Ranch. We have established multiple ways to support residents during this unfortunate situation. We have set up a dedicated website, a Community Resource Center, and dedicated phone lines for claims or temporary relocation assistance. Our current relocation and air purification efforts have resulted in (as of 01/28/16):

# of homes relocated:	4,401
# of homes in process of relocating:	1,228
# of air scrubbers installed	4,327
# of weatherization conducted	4,373
# of plug in deliveries to homes	5,560
# of plug ins delivered to schools	1,259

Expanded Air Monitoring Results

The Los Angeles County Department of Health has issued a report with facts on the health effects of the natural gas leak at the Aliso Canyon Storage Facility. For more information visit: http://www.publichealth.lacounty.gov/media/docs/GLAirMonitoring.pdf

Media Inquiries

Contact:
Lisa Alexander
Public Information Officer
SoCalGas
877-643-2331

About Southern California Gas Company

Southern California Gas Co. has been delivering clean, safe and reliable natural gas to its customers for more than 140 years. It is the nation's largest natural gas distribution utility, providing service to 21.4 million consumers connected through 5.9 million meters in more than 500 communities. The company's service territory encompasses approximately 20,000 square miles throughout central and Southern California, from Visalia to the Mexican border. Southern California Gas Co. is a regulated subsidiary of Sempra Energy (NYSE: SRE), a Fortune 500 energy services holding company based in San Diego.